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APPLICANTS Andy Ming Lee, West Covina, CA; Hsyh-Min Hsu, Diamond Bar, CA; Paul Hao, Rowland Heights, CA; Shyh-Tyng Edward Sun, Diamond Bar, CA; Tracy Tseng, Rancho Cucamonga, CA;						
** CONTINUING DATA *****						
** FOREIGN APPLICATIONS *****						
** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 05/08/2001						
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Met after Allowance	STATE OR COUNTRY CA	SHEETS DRAWINGS 22	TOTAL CLAIMS 42	INDEPENDENT CLAIMS 3
Verified and Acknowledged	/JEAN M CORRIELUS/ Examiner's Signature		Initials			
ADDRESS Law Office of Scott C Harris Inc PO Box 1389 Rancho Santa Fe, CA 92067 UNITED STATES						
TITLE Method, system, and program for customer service and support management						
FILING FEE RECEIVED 1106	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:			<input type="checkbox"/> All Fees		
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